

Reliable DBA Support for UK Police Forces

Police forces rely on complex database estates to support frontline policing with various systems supporting a range of functionality in policing. When databases fail, or performance degrades, the impact is immediate, affecting public safety, officer and staff productivity and service confidence.

Node4 provides specialist DBA managed services and consultancy to UK police forces. We support forces to manage risk across their database estate. This ensures their resilience and responsiveness is strong and ready for future demands.

How we support police forces

Many police forces operate large and complex SQL Server and Oracle estates, often spanning multiple versions and combining legacy systems with newer digital platforms. These databases underpin critical services such as 999 call handling, command and control, and core operational systems, where performance or availability issues can have immediate operational impact.

At the same time, forces often face limited in-house DBA capacity, making it difficult to stay on top of required work changes and start new change projects. This can lead to reactive rather than proactive management.

How we support police forces

Node4 delivers a comprehensive DBA service designed specifically for policing environments, combining business-as-usual support with rapid response to critical incidents.

Our service includes:

- 24x7 DBA support and monitoring for critical systems
- Incident, problem and change management, aligned to police operational processes
- Proactive monitoring, performance tuning and capacity management
- Patch management and database health checks, with clear reporting
- High-availability and resilience design, including DR and failover
- Out-of-hours emergency DBA support for live operational systems
- UK-based, security-cleared DBAs, experienced in sensitive public-sector environments

Contact us today

Get in touch

NODE4

DBA Support

Proven delivery with a UK police force

Node4 currently provides DBA managed services and consultancy to a UK territorial police force, supporting both day-to-day operations and critical incident responses.

Through this engagement, we have:

- Resolved multiple P1 incidents affecting live operational systems
- Supported extended major incidents, working alongside police IT teams and technology partners
- Improved database performance and stability through proactive optimisation
- Helped shift teams from reactive support to a more controlled, proactive operating model
- Delivered specialist DBA capability at significantly lower cost than building an internal team

“Technically excellent and always responsive... a great business fit for WMP.”

Why police forces choose Node4?

- Proven experience supporting UK policing environments
- Services designed around operational risk and public safety, not generic IT support
- A replicable service model that scales across forces of different sizes
- Trusted delivery of sensitive systems by security-cleared specialists
- A pragmatic approach that works with your existing estate, not against it



ORACLE

Contact us today

Get in touch