VICTIMASSIST

ENABLE YOUR FORCE TO SUPPORT VICTIMS OF CRIME WITH A PURPOSE-BUILT SOLUTION.

NODE4'S VICTIM ASSIST SOLUTION HAS BEEN DEVELOPED IN-HOUSE TO ENABLE POLICE FORCES AROUND THE COUNTRY TO PROVIDE THE HIGHEST LEVELS OF SUPPORT AND GUIDANCE FOR THOSE WHO FALL VICTIM TO CRIME.

Built on Microsoft 365 technology, it includes an effective, efficient and secure portal where victims can easily access status updates, key information and guidance, and engage with the service using their preferred communication channels.

HOW VICTIMASSIST WORKS

This digital platform can help you overcome organisational challenges, and most importantly, provide the best possible service to those in need. By choosing, VictimAssist, our expert team will support your force as it transitions from past platforms to this modern and meaningful alternative.

By using this solution, your force will be able to:

- Offer a professional and compassionate service to those who need it most
- Provide users with a single point of access for status updates and information on their case
- Utilise dashboards to support decision-making

KEY BENEFITS

✓ KEEP CITIZENS IN-THE-KNOW
By providing an easy-to-access portal with two-way messaging, you'll present the public with a platform that enables them to follow their case as it progresses through the criminal justice process.

✓ ENHANCED EFFICIENCY WITH AUTOMATION AND TASK ALLOCATION
VictimAssist allows you to automate critical processes, set critical reminders and allocate tasks, saving time, costs and resources but also, and most importantly, making the victim support process more seamless at what could be a distressing time.

✓ FUTUREPROOF YOUR SERVICES
By running VictimAssist through Microsoft services, you can effectively future proof your services. For example, forces can create intelligent chatbots utilising generative AI that adhere to trusted police policies, prodecures and victim codes of practice, quickly and easily.

- Access detailed analytics with ease through a cloud-based solution
- Managed demand to 999 and 101 channels
- Drive an 'online first' approach for your force and step away from on-site tech
- Meet statutory requirements and reduce errors by using a reliable online platform
- Enhance efficiency with automated reminders and task allocation
- Embed feedback opportunities to help track and improve your service

PROVIDE THE BEST CITIZEN SUPPORT

VictimAssist has the power to improve and enhance the way you support victims of crime across your constabulary. Talk to us on the details below to find out more.