

# **Microsoft Teams**

# Bring teams together, boost business productivity

Teamwork and collaboration are central to business productivity. If your teams are dispersed and not communicating, or they're switching between legacy applications, business communication can become disorganised, siloed and ultimately unproductive. Microsoft Teams brings your teams together onto one secure, cloud-based communication platform, enabling them to chat, meet, make calls and share documents using intuitive tools and familiar apps.

#### Hassle-free migration and management

By choosing N4Engage as your Microsoft Cloud Solutions Provider (CSP), you're not just getting a licence. We deliver Microsoft Teams as a managed service, meaning you don't have to worry about disruption to your business, but can rely on us for smooth deployment, ongoing advice and support.

#### **Key features**

With Microsoft Teams' feature-rich platform, you can make communication easier and more effective within your organisation. Key features include:

- Chat reduce email clutter with group chat or one-to-one messages.
- Audio, video and web conferencing enable teams of two or 10,000 to meet in one place, no matter where they are.
- **Screen sharing** engage every team member, with the ability to share and edit documents on-screen.
- Together mode replicate the in-person experience, with participants sitting in a digitally shared background.
- **Custom backgrounds** create professional virtual settings by choosing, uploading or blurring your background.
- File sharing improve collaboration by enabling teams to find, share and edit files in real-time using familiar apps like Word, PowerPoint and Excel.
- Calling make calls internally, or even externally with our Direct Routing solution.
- Integrations streamline tasks and critical business processes by integrating with Office 365 and Microsoft 365 apps, including OneDrive, SharePoint and Yammer.
- Security protect your business data with security features such as online encryption and multi-factor authentication.
- Compliance satisfy regulatory requirements with regional data storage and full end-to-end auditing capabilities.

# **Key Benefits**

## **Greater productivity**

Help teams work towards business goals, with a modern collaboration platform and integrated Office 365 apps.



# Improved collaboration

Enhance virtual communication with realtime video conferencing and digitally shared backgrounds.



#### More flexibility

Enable employees to connect from wherever they are, across a range of Windows, Mac, iOS and Android devices.



# **Easy adoption**

Users will embrace Teams' intuitive platform and integrations with familiar apps, making it a logical investment.



#### Security and compliance

Meet regulatory, legal and organisational needs with compliance offerings including call recording solutions.



# **Expert support**

Avoid disruption to your operations, with our expert team leading on planning, deployment and ongoing support.

#### Why N4Engage?

#### **Microsoft Certified Partner**

As a Microsoft Tier 1 Cloud Solutions Provider (CSP), we can provide Microsoft 365 or Office 365 licences, as well as our Direct Routing and Teams Call Recording solutions utilising Microsoft-certified technology.

### **Experienced Managed Services Provider**

We provide professional and managed services to ensure your solution is deployed smoothly and supported by experts. Our engineers bring added skills and knowledge to your project team, and can advise on our wider solutions portfolio.

For more information on Microsoft Teams or other products and services we offer please call our team today on 0115 748 8000 or email us at hello@n4engage.co.uk.