



Empowering business to do more

NODE4 SCOPE, BOUNDARIES AND EXCLUSIONS

INTEGRATED MANAGEMENT SYSTEMS

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MANAGEMENT SYSTEM SCOPE

The ISO audits applies to all physical locations, employees except for newly acquired businesses and Node4 offices listed under exclusions below.

ISO 27001 (Information Security Management), ISO 9001 (Quality Management) and ISO 22301 (Business Continuity Management) are a combined as an external audit under Node4's Information Security tower whilst, ISO 50001 (Energy Management) and ISO 14001 (Environmental Management) are a combined audit under the Energy and Environmental tower.

The Information Security Management System (ISMS) is held within in accordance with the Statement of Applicability version 5.n held on SharePoint. The ISO 27001 (Information Security Management System) scope is as follows:

"The provision of Co-Location and Managed Data Centre Services, Cloud and Managed Hosting Solutions, Security Operations, Unified Communications, Network Connectivity, Managed Database services including internal and external consultancy and Open-Source Eco-Systems support and development with associated management and support activities. All in accordance with the Statement of Applicability v5.n."

The ISO 9001 (Quality Management), ISO 22301 (Business Continuity Management) ISO50001 (Energy Management) and ISO 14001 (Environmental Management) scope is as follows:

"The provision of CO-Location and Managed Data Centre Services, Managed Cloud Services, Unified Communications, Network Connectivity and IT-Based Projects with associated management and support."

PHYSICAL LOCATIONS IN SCOPE

Node4 Head Office, Derby

- Network Operations Centre
- Data centre DC1 Hall 1, 2 & Plant Room
- Data centre DC2 Hall 1, 2 & Plant Room
- External Compound
- Sales Office

Node4 Data Centre DC3, Wakefield

- Network Operations Centre
- Data Hall 1, 2 & 3
- Plant Room & Generator
- Goods In
- External Compound

Node4 Head Office Pride Park, Derby (previously Cardinal Square, Derby)

- Finance / Accounts Office

Node4 Data Centre DC4, Northampton

- Network Operations Centre
- Data Hall 1 & 2
- Plant Room & Generator
- Goods In
- External Compound

Node4 Reading Office

- NOC / Office Areas (in shared, managed building)
- Storage / IT room

Node4 Nottingham Office

- Office area (in shared, managed building)
- SOC
- Database Management Services

Node4 Welwyn Garden City Office

- Office area (in shared, managed building)

PRODUCTS AND SERVICES IN SCOPE

Note that although these products and services are included in the scope of all ISO certifications:

- Collaboration
- SIP Link
- N4 Threat Detect
- N4 Protect
- N4 Protect DDoS
- End Point Management
- Mobile Device Management
- Connectivity
- HSCN Connectivity
- Managed Connectivity Equipment
- SD WAN
- N4 Cloud
- DRaaS
- Backup As a Service

- Managed Desktop Service
- Data Management and Ancillary Services
- Consultancy Services
- Azure
- Azure SysOps and Ancillary Services
- Colocation

3rd PARTY LOCATIONS

Node4 have network equipment in the following locations:

- BT Exchange De Montfort Leicester
- BT Exchange Derby
- BT Exchange Longbow Nottingham
- TeleCity Manchester
- GlobalSwitch London
- TeleHouse London
- Equinix DataCentre, Slough

Third party locations listed above are not in scope of any of the Node4 ISO certifications except for the physical security where the equipment is held to comply with ISMS, ISO 27001. All Third parties listed above are ISO 27001 certified.

OUT OF SCOPE PHYSICAL EXCLUSIONS

Out of scope locations for all ISO certifications held by Node4 are as follows:

- London office (in shared, managed building)
- Manchester office (in shared, managed building)
- Wigan office (formally acquired business Starcom, in a shared managed building)
- Edinburgh (formally acquired business Starcom, in a shared, managed building)
- Dubai (in a shared managed building)
- TNP Portugal office
- TNP Newbury office
- TNP Dublin office

OUT OF SCOPE SERVICE EXCLUSIONS

Out of scope service exclusions are documented in the Node4 SED's (Service Element Descriptions).